# WISH YOUR WAY PROGRAM GUIDELINES

Volunteer fundraising events/campaigns are hosted by individuals who choose to raise money for Make-A-Wish<sup>®</sup> and the important work of wish granting. These guidelines explain Make-A-Wish's policies and procedures for such activities.

# **DEFINITION OF A VOLUNTEER FUNDRAISER**

Make-A-Wish defines a volunteer fundraiser as a fundraising event or campaign organized by a third-party (defined as any non-affiliated group or individual - including volunteers and staff acting outside their roles), where Make-A-Wish has no fiduciary responsibility and little or no staff involvement or planning. The organizer is responsible for all aspects of the fundraiser, including compliance with the *Wish Your Way* Program Guidelines.

Organizers must be 13+ years or older to start an online fundraising page for their volunteer fundraiser. If younger than 13, a parent or legal guardian must register the fundraising page on their behalf. *Wish Your Way* participants should be aware fundraising pages are searchable publicly on the Wish Your Way site; if an individual's participation is associated with a team, their name is displayed publicly on the team page roster.

## MAKE-A-WISH STAFF/VOLUNTEERS/WISH FAMILIES

Make-A-Wish staff and volunteers are not available to support the volunteer fundraiser, due to existing strategic priorities. Similarly, the attendance of wish kids and/or wish families at a volunteer fundraiser cannot be coordinated by the foundation. Contact your local Make-A-Wish chapter for additional information, if desired.

## **BRAND ASSOCIATION**

A volunteer fundraiser should be administered in a manner that reflects favorably on Make-A-Wish, the mission of wish granting and wish families served. Make-A-Wish has the right to terminate the volunteer fundraiser's association with Make-A-Wish, including use of the Marks or fundraising tools, if it determines in its reasonable discretion that: (a) the volunteer fundraiser is or will likely be injurious to the brand; (b) is deemed offensive; (c) fails to comply with the *Wish Your Way* Program Guidelines.

## **REVENUE & ACCOUNTING**

The organizer of the volunteer fundraiser will donate all net proceeds from the fundraiser to Make-A-Wish. As a reminder, these proceeds are **not** tax-deductible for the organizer. Under no circumstance will Make-A-Wish provide funding or reimburse for expenses related to the fundraiser. Further, the organizer – or any other individual or entity associated with the volunteer fundraiser – may not retain any portion of revenues generated by the fundraiser.

All donations made directly to Make-A-Wish – through the *Wish Your Way* online fundraising platform or mailed to Make-A-Wish – are 100% tax-deductible. Make-A-Wish cannot solicit for or acknowledge/receipt the value of in-kind donations for the fundraiser, as such donations are not made directly to the foundation.

The organizer of the volunteer fundraiser understands and agrees they: (a) are not authorized to act as an agent of Make-A-Wish; (b) may not open a bank account in the foundation's name; (c) may not endorse, or attempt to negotiate, any checks made payable to Make-A-Wish; (d) nothing contained herein shall be construed in a way to create a joint venture, partnership or other similar relationship between Make-A-Wish and the organizer.

While rare, Make-A-Wish may request written accounting setting forth the amounts raised by the volunteer fundraiser and the manner in which such amounts were ascertained.

#### USE OF MAKE-A-WISH NAME & SUPPORTER LOGO

Make-A-Wish grants the organizer non-exclusive, non-transferable permission to use the Make-A-Wish name and supporter logo ("the Marks") in connection with the volunteer fundraiser. The organizer must adhere to the provided *Make-A-Wish Supporter Logo Brand Standards* when using the Marks.

The organizer agrees that the Marks: (a) may not be altered in any way; (b) may not be transferred to another person or entity; (c) may not be used in conjunction with telemarketing or door-to-door solicitations; (d) will only be associated with promotions that are positive in nature and reflect Make-A-Wish's life-affirming mission.

Costs associated with promotional material to support the volunteer fundraiser are the sole responsibility of the organizer; Make-A-Wish funds are not permitted to cover such costs.

#### **SAFETY & LIABILITY**

All volunteer fundraisers, particularly live events, should be conducted with the safety of participants in mind. Special attention should be given to the safety of minors. If the volunteer fundraiser is physically challenging, Make-A-Wish recommends the organizer require all participants to execute event waivers that specifically release the foundation from all claims relating to participation in the fundraiser.

Organizers of volunteer fundraisers shall not rely in any circumstance on Make-A-Wish's insurance for coverage of their fundraiser. Make-A-Wish recommends the organizer seek independent insurance advice, if appropriate.

Make-A-Wish is not responsible, under any circumstance, for operational management or issues associated with the fundraiser. The organizer assumes all risk for expenses and liabilities, and agrees to indemnify, hold harmless and defend Make-A-Wish, any affiliated and related organizations, and the officers, directors, employees, agents and representatives of each, against any and all claims arising out of, or occurring in connection with the volunteer fundraiser.

Individuals recognize and acknowledge the following when registering a fundraiser on the *Wish Your Way* site: "If I choose to participate in an experience that has risk of injury (physical, emotional or otherwise), I voluntarily agree to assume the full risk of any and all injuries, damages or loss, regardless of severity, or that my minor child/ward or I may sustain as a result of said participation. I further agree to waive and relinquish all claims I or my minor child/ward may have (or accrue to me or my child/ward) as a result of participation against Make-A-Wish, including its chapters, officials, agents, volunteers and employees."

#### **PROMOTIONS & BBB WISE GIVING ALLIANCE**

All promotions for the volunteer fundraiser and associated materials must clearly state that proceeds of the fundraiser will benefit Make-A-Wish but should not imply or state that Make-A-Wish is the host, sponsor or endorser of the fundraiser.

In accordance with standards adopted by the BBB Wise Giving Alliance, the organizer of the volunteer fundraiser agrees that any solicitations related to the fundraiser must specify at the point of solicitation, and in a manner acceptable to Make-A-Wish: (a) that Make-A-Wish is the benefitting organization; (b) the actual or anticipated portion of the proceeds that will benefit Make-A-Wish; (c) the duration of the fundraiser; and (d) any maximum or guaranteed minimum contribution amount. Example: "Team Wish Champs is hosting a fundraiser in which \$5 of every purchase benefits Make-A-Wish, up to \$5000."

#### LEGAL

Volunteer fundraisers must comply with all federal, state and local laws. Contact Make-A-Wish and/or local government agencies for additional information.

